

The Use of AI by Arbitral Institutions: Survey Questions

(1) Are you using any AI tools to improve any internal processes? Y/N.

If Yes, can you tell us what AI tool you are using and for what purpose? _____

If No, can you tell us whether you are considering the use of such tools? _____

Some examples:

- Knowledge management
- Preparation of casework reports
- Preparation of marketing materials
- Review of sanctions and corruption risks
- Record keeping and document management
- Tracking time and costs of arbitral proceedings

(2) Are you using any AI tools to improve case management? Y/N.

If Yes, can you tell us what AI tool you are using and for what purpose? _____

If No, can you tell us whether you are considering the use of such tools? _____

Some examples:

- Preparation of draft correspondence to the parties/arbitrators
- Tracking case progress and compliance with procedural deadlines
- Advances on fees and payments to arbitrators/mediators

(3) Are you using any AI tools to support or improve your current dispute resolution services? Y/N.

If Yes, can you tell us what AI tool you are using and for what purpose? _____

If No, can you tell us whether you are considering the use of such tools? _____

Some examples:

- Arbitrator/mediator selection and vetting
- Assistance with hearing logistics/preparation
- Scrutiny/review of draft awards and procedural orders
- Preparation of case summaries for arbitrators/mediators
- Identification of key issues for arbitrators/mediators
- Early claim evaluation services
- Aiding mediator's evaluative guidance on disputed issues

(4) Are you considering introducing entirely new products and services based on generative AI tools? Y/N.

If Yes, can you share any information about your plans? _____